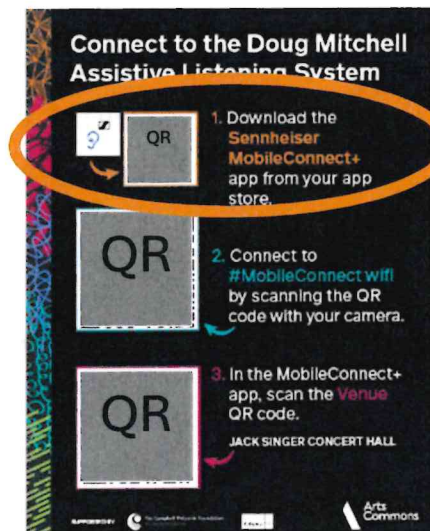
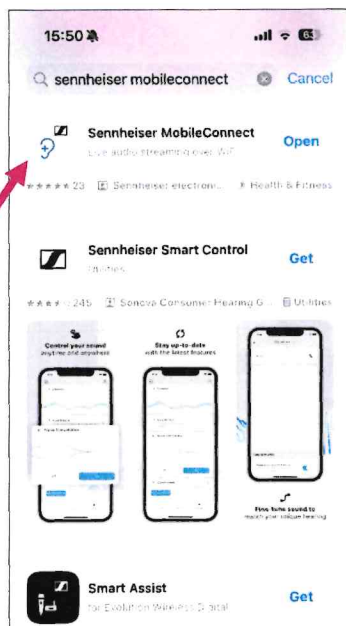


When you get to Arts Commons, you will see a sign upon entry to the venue you will be attending.

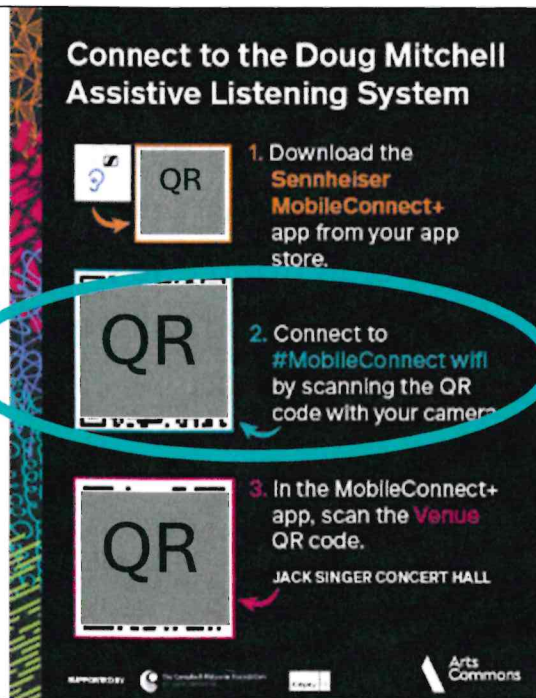


Either go to your Apple/Google Play store and search for “Sennheiser MobileConnect+”

OR

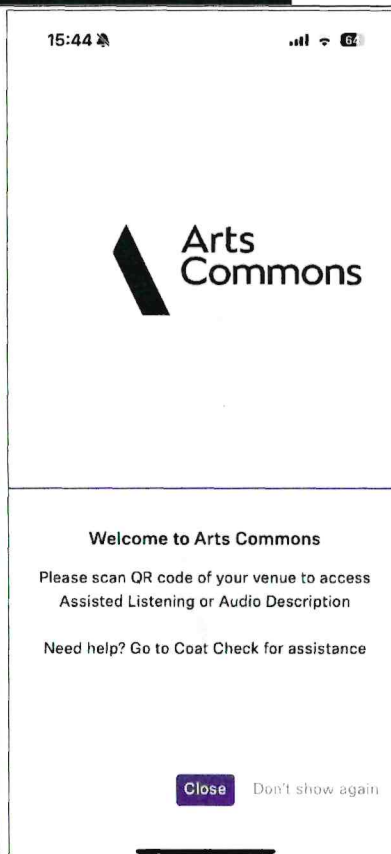
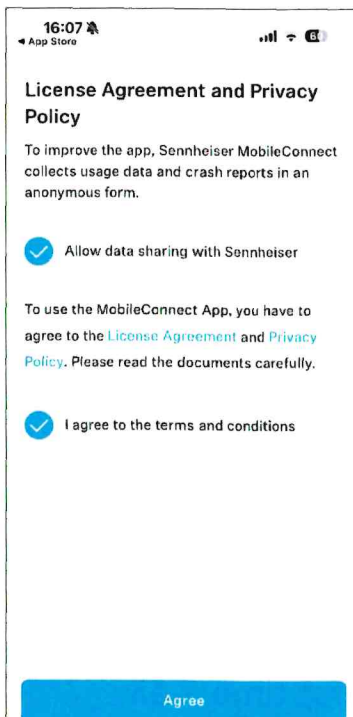
Go to your camera and scan the QR code at the top of the sign upon entry to the venue

*** You will only need to do this the first time – all future visits the app will already be installed ***



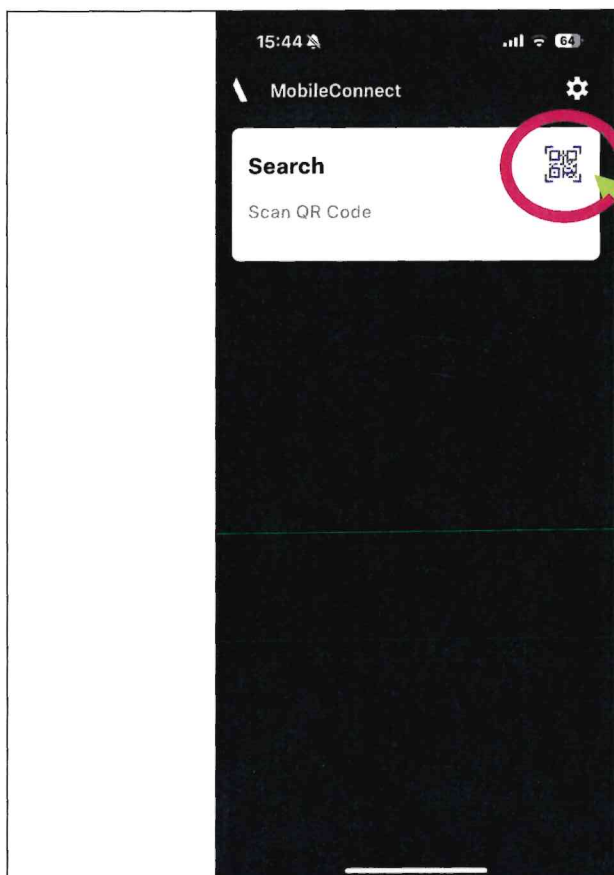
Before you open the app, go to your camera and scan the QR code to get onto the free “#MobileConnect” wifi network

*** You will only need to do this the first time – all future visits you will need to join this network ***

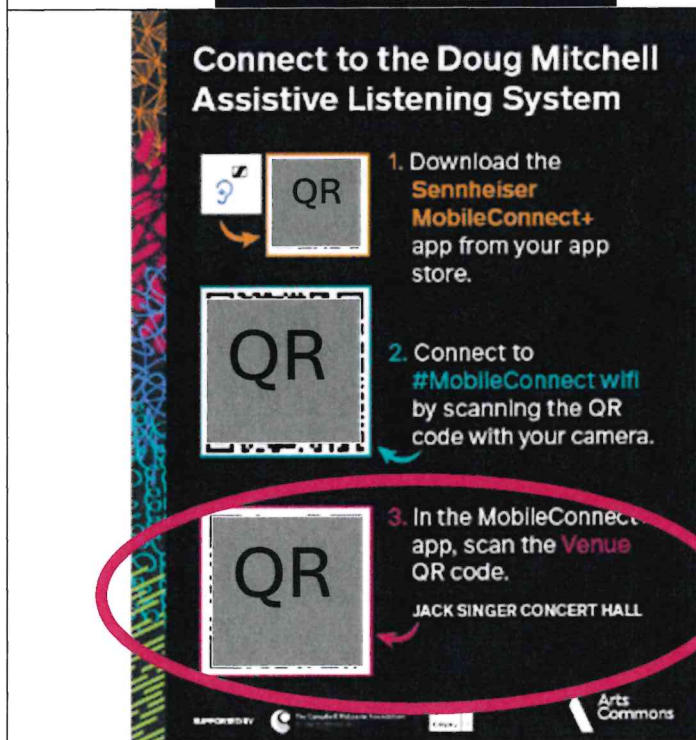


Open the MobileConnect app, and select your preferences to the app agreements.

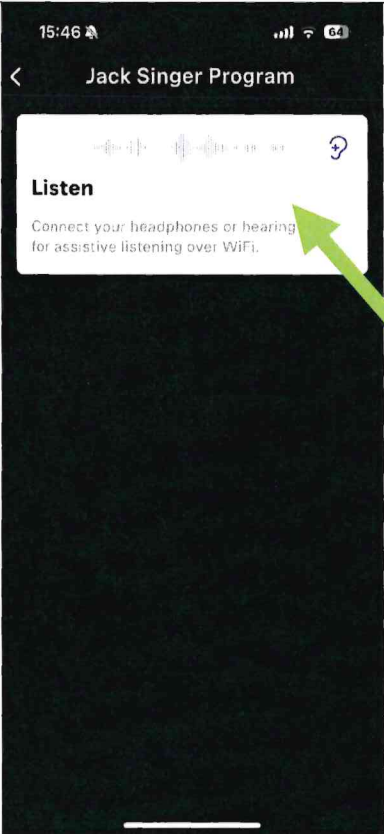
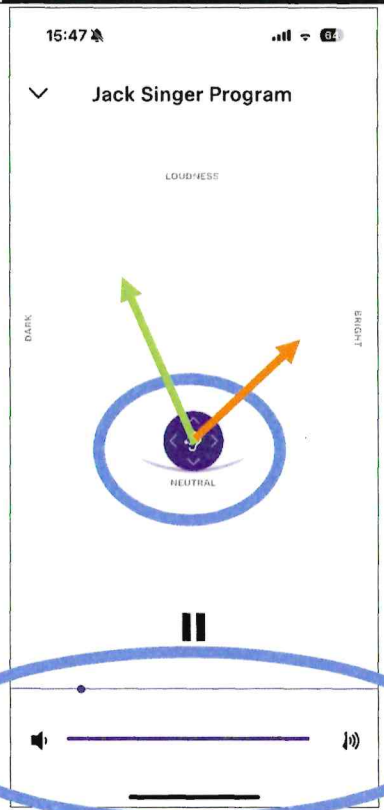
You will then see the Welcome page. Click on the Close button to take you to the main navigation page

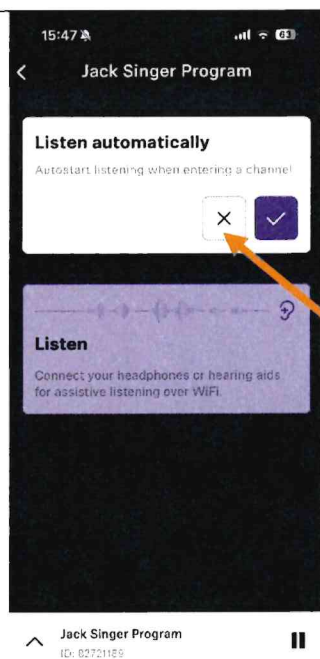


Press the QR icon in the search box

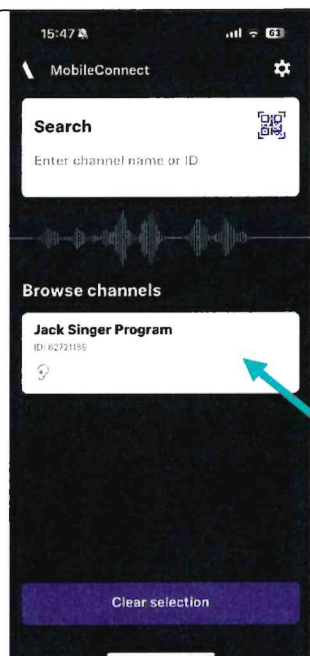


You will scan the last QR code on the sign that will be specific to that venue

 <p>The screenshot shows the 'Jack Singer Program' screen. At the top, there's a status bar with the time 15:46 and battery level 64%. Below the title, there's a 'Listen' box with the text 'Connect your headphones or hearing for assistive listening over WiFi.' A green arrow points to this box.</p>	<p>Click on the Listen box to connect to the audio feed for the Assisted Listening System</p>
 <p>The screenshot shows the 'Jack Singer Program' screen with a dropdown arrow. Below the title, there's a 'LOUDNESS' section with a circular EQ slider. The slider has a green arrow pointing towards 'DARK' and an orange arrow pointing towards 'BRIGHT'. Below the EQ slider, there's a volume slider with a blue circle around it. The volume slider has a speaker icon on the left and a double speaker icon on the right.</p>	<p>You can now customize the audio to your preference. You can adjust the volume at the bottom, or move the ear icon around to change the tone and EQ to what lifts the sounds you want.</p>



The first time you use the app, when you go to stop listening to a venue, it will ask you if you want to listen automatically – we highly recommend you say no so that when you return and go to another venue, it doesn't default to the one you visited last



If you stop the audio during intermission, when you return to your seat, select the channel again to return to the audio feed for the show

If you have any questions, need any assistance, or require any other support, please go to that venue's Coat Check where a Front of House member will be happy to assist you! Enjoy the show!

